

# **FAQ**

**DLH Nordisk Inc. is always happy to answer any questions that you may have. Please contact us for additional information.**

## **What is Ipe?**

**Also known as Brazilian Walnut and Ironwood, Ipe is a very dense straight grained tropical hardwood. Ipe heartwood that is used in decking applications ranges anywhere from an olive brown to blackish color.**

## **What is IDECK?**

**iDECK is our brand name for top quality air-dried Ipe decking. Ipe boards and tiles are imported from Brazil to Savannah, GA. where we then ship them to distributors and wholesalers all over the United States.**

## **Why is Ipe a good decking material?**

**Our Ipe decking has an extremely attractive appearance and smooth, splinter-free surfaces. Ipe air-dries quickly with only slight warping or checking (splitting and cracking). Movement after manufacture is rated to be small.**

## **How durable is Ipe decking?**

**Ipe decking has a durability rating of “25 years plus” and is naturally resistant against rot, wood boring insects and fungus. It has also been given the same fire rating as steel and concrete. DLH Nordisk offers a 25 year warranty against rot/decay and termites. This warranty applies whether or not you apply a coating to your deck. However, because we cannot supervise the installation, which is done in a variety of ways, we highly suggest that your customer be provided with this information as well. Please feel free to contact us regarding proper installation of iDECK.**

## **Do stains and sealers need to be applied to Ipe decks?**

**No, the application of stains and sealers are not necessary on Ipe decking however it can be stained to basically any desired color. If left untreated with stains or sealers Ipe will slowly weather to a natural silvery gray color. For more information please see the following section, *Guidelines and Helpful Hints*.**

### **What are some other advantages of choosing Ipe decking over other materials?**

Ipe decking is free of visible knots and defects. It has an extremely attractive appearance while it maintains structural stability for countless years. Also, its resistance to insects, mold and decay is natural so that no toxic chemicals are used as a preservative treatment.

### **In what applications can Ipe decking be used?**

Our products have been used in a number of different types of projects. Some ideas for the use of Ipe decking include: patios, decks, walkways, bridges, piers, boat docks and pool decks. Ipe decking has many versatile uses that are only limited to your imagination.

### **Is Ipe decking expensive?**

DLH Nordisk's decking is reasonably priced and an excellent value for a deck that will last a lifetime. Ipe decking is competitively priced to Cedar, Redwood, or composites. For more pricing information please contact one of our salesmen.

### **What are the decking options that DLH Nordisk offers?**

DLH Nordisk offers square decking tiles, posts, pickets, handrails, unique easy-to-use connection/fastener systems and decking boards in an array of different dimensions and profiles. For more information please see the *Available Decking Options* section.

### **Can the individual consumer buy IDECK from DLH Nordisk?**

No, because of the large area DLH services and the quantity of decking we import, it is not economical for us to service individual customers. However it is common practice for us to refer customers to the IDECK dealers that we are able to service.

\*Technical information on Ipe was obtained from the U.S. Center for Wood Anatomy.\*